



US Customs Broker, International Freight Forwarder & Domestic Truck Broker

**HYC LOGISTICS, INC.**

**"SIMPLIFYING THE PROCESS"**

Address: 2600 Thousand Oaks Blvd. Web: [www.hyclogistics.com](http://www.hyclogistics.com)  
Suite # 1350 TEL: (901) 365-7700  
Memphis, TN. 38118 USA FAX: (901) 365-7840

HYC Logistics offers the complete line of Logistics Services and Supply Chain Solutions for clients around the world. We strive to customize our products and tailor our offerings to each client individually. Customer service is the cornerstone of HYC Logistics. We pride ourselves on delivering prompt, personalized service and exceeding the expectations of our clients with every opportunity.



OTI NVOCC # 019462NF



**CERTIFIED**



**CERTIFIED**



**MEMBER**



**MEMBER**



**CERTIFIED**

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



## Company Profile

Founded in 1948, HYC Logistics has worked to maintain the highest level of “Customer Service” while providing a wide range of International Freight Forwarding and Licensed Customs House Brokerage services. HYC Logistics is a ‘full service’ Freight Forwarder offering worldwide cargo transport through our Network of more than 450 Agents in over 135 Countries around the globe. HYC can assist clients with their Global Supply Chain, Logistics, Licensed U.S. Customs Clearance and Brokerage needs as well as handling their more ‘specialized’ requirements such as Letter of Credit documentation and banking, Project Cargo, Consulting Services or U.S. Customs Brokerage and Compliance matters. In addition HYC specializes in providing services of all kinds for “E-Commerce” and Amazon Sellers to include transportation, Customs Formalities, warehousing and distribution for their products.

HYC strategically positioned our Corporate Office in Memphis, TN. referred to as “The Distribution Capital of the U.S.” in order to ensure the best coverage and transit times to the most major cities in the United States from any one point. HYC has an extensive number of partner agents throughout the U.S. which enable us the ability to service the entire United States. The chart below indicates the wide range of “overnight” and “next day” points we are able to reach via ‘over the road’ transport.



HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



**KEY CONTACTS**

<u>NAME</u>	<u>TITLE</u>	<u>CONTACT EMAIL</u>
<u>IMPORT TEAM</u>	<u>All Import Team Members</u>	<u><a href="mailto:notify@hyclogistics.com">notify@hyclogistics.com</a></u>
<u>AMAZON/E-Commerce</u>	<u>All A-Team Members</u>	<u><a href="mailto:ateam@hyclogistics.com">ateam@hyclogistics.com</a></u>
<u>EXPORT TEAM</u>	<u>All Export Team Members</u>	<u><a href="mailto:export@hyclogistics.com">export@hyclogistics.com</a></u>
<u>ISF FILING – NOTICE</u>	<u>All ISF Filings (as required)</u>	<u><a href="mailto:hycdocs@hyclogistics.com">hycdocs@hyclogistics.com</a></u>
<u>ACCOUNTING DEPT.</u>	<u>All Accounting Team</u>	<u><a href="mailto:accounting@hyclogistics.com">accounting@hyclogistics.com</a></u>
<u>WHSE &amp; TRUCKING</u>	<u>All WHSE &amp; Trucking Team</u>	<u><a href="mailto:transport@hyclogistics.com">transport@hyclogistics.com</a></u>
Pam Cail	SR VP & GM	<u><a href="mailto:pam@hyclogistics.com">pam@hyclogistics.com</a></u>
Shane Hendon	Ops Mgr, Compliance / LCB	<u><a href="mailto:shane@hyclogistics.com">shane@hyclogistics.com</a></u>
David Krupp	Business Development & Customer Relations	<u><a href="mailto:david@hyclogistics.com">david@hyclogistics.com</a></u>
Rick Cail	Whse/Trucking Specialist	<u><a href="mailto:rick@hyclogistics.com">rick@hyclogistics.com</a></u>
Junko Ishikawa	Customer Service & Sales	<u><a href="mailto:junko@hyclogistics.com">junko@hyclogistics.com</a></u>
Pamela Thornton	Export Manager	<u><a href="mailto:pamela@hyclogistics.com">pamela@hyclogistics.com</a></u>
Patrick DePriest	A-Team / E-Commerce	<u><a href="mailto:patrick@hyclogistics.com">patrick@hyclogistics.com</a></u>
Ruthie Price	Import Operations	<u><a href="mailto:ruthie@hyclogistics.com">ruthie@hyclogistics.com</a></u>
Lori Gould	A-Team/E-Commerce Rep	<u><a href="mailto:lori@hyclogistics.com">lori@hyclogistics.com</a></u>
Sue Schoeffer	A-Team/E-Commerce Rep	<u><a href="mailto:sue@hyclogistics.com">sue@hyclogistics.com</a></u>
Tori Deming	A-Team/E-Commerce Rep	<u><a href="mailto:tori@hyclogistics.com">tori@hyclogistics.com</a></u>
Bridgett Henry	A-Team/E-Commerce Rep	<u><a href="mailto:bridgett@hyclogistics.com">bridgett@hyclogistics.com</a></u>
Marty Bare	Accounting – A/R	<u><a href="mailto:marty@hyclogistics.com">marty@hyclogistics.com</a></u>
Ashley Mull	Accounting – A/P	<u><a href="mailto:ashley@hyclogistics.com">ashley@hyclogistics.com</a></u>

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
 Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



## SERVICES

HYC Logistics prides itself on “Simplifying the Process”. We accomplish this through maintaining very high standards of communication and close coordination with our Clients, Agents and Strategically Aligned Partners domestically and throughout the world.

HYC strives to offer the most competitive rates possible while maintaining the highest standards of customer service to our clients and to our ‘extensive and reliable’ Worldwide Network of Partner Agents.

HYC Logistics proudly offers the following basic services, all of which are tailored specifically to each of your shipping needs.

- Air Freight & Ocean Freight / Import & Export
- Licensed U.S. Customs House Brokerage & Clearance Services
- E-Commerce / Amazon Sellers–Specialized Services & Consulting
- Warehousing and Distribution Services
- Packaging and Crating Services and Solutions
- Project Cargo / Oversize & Break Bulk Cargo
- Comprehensive Insurance Programs and Coverage
- Consulting Services – Logistics, Compliance and E-Commerce trade
- Door to Door / ‘End to End’ Supply Chain Solutions
- “Cross Trade” Traffic – Coordination and Management
- Letter of Credit – Full Service Handling and Consulting
- Customized Order / Shipment Tracking and Reporting
- Aircraft Charter Services / Expedited Air Freight Service
- Dangerous Goods / Hazardous Materials Handling
- Full Container Loading / Unloading and Consolidating
- Personal Effects & Household Goods shipping
- Trade Fair / Exhibition Cargo Handling & Coordination
- Domestic Air Freight, LTL and FTL transportation

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)





## AMAZON / E-COMMERCE SERVICES

HYC Logistics, Inc. began early in 2012 aggressively working to develop and integrate a wide range of specialized services tailored specifically toward helping Amazon Sellers and other E-Commerce Sellers become “Smart Importers”. Through the years many Amazon Sellers have consulted with HYC to determine feasibility, legal requirements and costs involved in getting started. As word has spread throughout the Amazon Seller Community, many people have been referred by “Top Sellers” to HYC Logistics for assistance with any and every aspect of their entrepreneurship as they become successful Amazon and E-Commerce Sellers.

We at HYC are proud to be one of the first International Freight Forwarders that conducted the research, worked with Amazon and developed what is considered “Best Practices” in the handling of cargo transport and delivery for Amazon Sellers. HYC provides all the services and expertise that you will need in building and growing your own personal ‘E-Commerce Business Success Story’.

HYC’s “A-TEAM” continues to provide outstanding Customer Service with quick response times, providing solutions for ‘end to end’ transport as well as any additional services required and as always highly dedicated to making you a “Smart Importer”.

HYC Logistics conducted a thorough selection process in building our “Strategic Alliances” based on experience with Amazon processes and requirements. HYC currently maintains 8-10 Warehouse & Distribution Facilities throughout the U.S. for those selling by FBM (Fulfillment by Merchant) in order to allow our clients to better manage their product, determine best location for their goods to ensure expedited “Delivery” to their Customers. Within our Warehouse & Distribution facilities we are able to provide services such as labeling, storage, pick and pack, quality inspections as well as ‘re-packaging or bundling’ and ‘assembly’ work if needed.

HYC Logistics also manages and coordinates cargo transport for those selling by FBA (Fulfillment by Amazon) for delivery to Amazon / E-Commerce Facilities within the U.S. as well as across the globe. You can find a list of our Facility Locations on the “Warehouse & Distribution” page, and as you may have noticed in our Company Profile Page, we have a Network of over 450 Agents located in over 135 countries which enables us to help Amazon / E-Commerce Sellers to meet their needs and demand throughout the world.

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



## IMPORT SERVICES



**HYC Logistics has consistently worked to secure the most highly trained personnel, driven to provide exceptional customer service to Importers throughout the U.S. HYC's Import Operations Team is considered the "best of the best" and they work hard to maintain this reputation as a 'Top Tier Provider'.**

**Whether you're importing by Air Freight or Ocean Freight, Expedited or Consolidated, Full Container or Less than Container Load, or even more specialized cargo transport, our Import Staff can handle it with outstanding expertise, a 'hands on approach' and all the while customizing our service to each clients' specific needs. Prompt and personalized service is what separates HYC Logistics from all the rest.**



HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



## LICENSED U.S. CUSTOMS HOUSE BROKERAGE

HYC Logistics offers Licensed U.S. Customs Clearance services handled by our Licensed U.S. Customs House Brokerage Department which maintains highly trained Brokers and Import Operations Personnel dedicated to meet the needs of the client while ensuring compliance of all U.S. Customs and Border Protection Regulatory Requirements as well as other Government Agencies.



HYC Logistics offers a wide range of key U.S. Customs Clearance and Import related services including but not limited to the following:



- Electronic ACE Transmissions
- Duty Drawback Programs
- FDA and USDA Processing & Coordination
- ISF / 10+2 (Importer Security Filing)
- Lacey Act Filing / Processing
- Single Entry Bond Processing
- Continuous Entry Import Bonds & Renewals
- Specialized Classification
- Trade Fair Entries / Exhibition Goods
- Carnet Handling & Processing
- Pre-Clearance Options available
- Personal Effects Entries
- Compliance Consulting Services
- C-TPAT Certified & Program Consulting
- RLF Remote Filing / Processing

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)



## WAREHOUSING & DISTRIBUTION SERVICES



HYC Logistics currently provides Warehousing and Distribution Services strategically located near major Port Cities and Airport Hub Cities throughout the U.S. in order to provide 'nationwide coverage' and the flexibility to our clients. This has allowed HYC Logistics to provide solutions that enable our clients to 'customize' the routing of their cargo as well as 'adjusting' their Supply Chain while helping to minimize the additional costs of domestic transportation required by clients to get their product to their buyers in the most cost effective manner possible while still providing timely delivery of goods.

HYC Logistics can provide Warehousing and Distribution Services across the entire U.S. however our most common and widely used Facilities are located in these major Port and Airport Cities:

LOS ANGELES and LONG BEACH  
SAN FRANCISCO and OAKLAND  
NEW YORK and NEW JERSEY  
HOUSTON, TX.  
MEMPHIS, TN.

MIAMI and TAMPA FL.  
HUNTSVILLE, AL.  
CHICAGO, IL.  
ATLANTA, GA.  
WASHINGTON DC

HYC offers FCL Container breakdown, sorting and distribution to final end users as well as short term and long term storage when needed. HYC works to continuously improve the "Customer Experience" and assist our client in managing and maintaining their goods, conducting inventories as requested and dispatching final delivery to end users by LTL or FTL service. Our E-Commerce & Amazon Seller clients depend on HYC FULFILLMENT SERVICES daily to ensure timely dispatch and delivery of their goods.

HYC Logistics maintains contracts and access to a wide range of both LTL and FTL Carriers enabling HYC to offer both 'expedited' and 'deferred' services at highly competitive rates. In addition, we are able to provide 'quality control inspections' and packaging services of all types to suit the needs of our clientele.

HYC Logistics, Inc 2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)





## EXPORT SERVICES



**HYC Logistics operates as a Licensed NVOCC and as well as a certified IATA Indirect Air Carrier in order to service all your Export requirements. We are trained and certified for the coordination and transport of Dangerous Goods / HAZMAT cargo in accordance with IATA, IMDG, 49CFR and ICAO Regulations.**

**HYC Logistics offers Domestic & International Air Freight services whether 'expedited' or 'deferred', assisting with basic documentation or with more specialized documents required by Customs Authorities at destination countries throughout the world and from door to door.**



**HYC embraces the challenge of handling Air or Ocean exports regardless of size or commodity. We are able to service Project Cargo and Oversize Shipments, whether by use of "Specialized Container Types", Break Bulk Vessel, or Wide Body Cargo Aircraft with 'nose load' capability. HYC is able to offer Aircraft Charters as well as 'Hand Carry' Services when required. Our Worldwide Network of Agents provide us the ability to coordinate "Cross Trade Traffic" to and from anywhere in the world. If there is a way to get the job done, we pride ourselves on making it happen and "Simplifying the Process" for our clients and partners across the globe.**

HYC Logistics, Inc

2600 Thousand Oaks Blvd, Ste 1350 / Memphis, TN 38118  
Tel. 901-365-7700 / Fax 901-365-7840 / [www.hyclogistics.com](http://www.hyclogistics.com)

Email: IMPORTS: [NOTIFY@HYCLOGISTICS.COM](mailto:NOTIFY@HYCLOGISTICS.COM); EXPORTS: [EXPORT@HYCLOGISTICS.COM](mailto:EXPORT@HYCLOGISTICS.COM)

Email: Exclusively for AMAZON / E-COMMERCE → [ATEAM@HYCLOGISTICS.COM](mailto:ATEAM@HYCLOGISTICS.COM)